



Air Command & Control Centre

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AIRC2 Support Site Request

Thank you for your interest in Air Command & Control (AIRC2) software. Please enter the information requested below. The form must be filled in completely (**green** fields are **mandatory**) and accurately. If you are a new customer, this will enable us to register you properly in our user database. If you are an existing customer, we will use this data to validate or update our records. If you are a new user please enter “**NEW**” for Site Id.

Location Information

Nation	Site Id	Organization	Office
Postcode	City	Street	

Point of Contact Information

Title	First Name	Last Name	Function
email		telephone	Mobile (opt)

Support Information

Purpose

Areas of Interest

CSI Board	SSSB Board	AMDC2 Software Support
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To access the AMDC2 Support Web Portal: <https://amdc2-iss.ncia.nato.int>

Confidentiality Agreement

The undersigned agrees to keep confidential, all information and material provided to him by the NATO Communications and Information Agency. The material is being provided on the basis of strict confidentiality and on the express understanding that it shall not be reproduced or revealed to any other person, in whole or in parts, without the prior written permission of NCI Agency.

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Accounts of users who have not been used for one year will be disabled automatically. Users leaving their registered organization, must inform the Agency to disable their account. The same procedure must be followed when personnel is changing.

As a consequence of the windows authentication process, after 3 bad logon attempts a user's credentials will be disabled. In case such a web user account will have been disabled, the user can reactivate the account stating all information on the 1st page of this form. Please note that the **site id** is mandatory to identify the user.

I CERTIFY:

- ✓ I have read and understood all information above.
- ✓ I will not provide my credentials to another individual.
- ✓ I am aware that my account will be deactivated after not using the support portal for more than 1 year.

Full Name:

Date: _____
Signature

Save as [Siteld.pdf](#) and send on public mail to airc2.productservices@ncia.nato.int
Do not forget to sign!